



KORSCH America

Privacy Policy

At KORSCH America, we are committed to maintaining strong and meaningful privacy protections for customers. Our privacy policy is designed to inform you about the information we collect, how we use it, and your options about certain uses of information.

We control and operate our website from within the United States of America. Our online privacy practices are governed by the laws of the United States and the Commonwealth of Massachusetts, which may differ from privacy laws in your home state or country. By using the website or submitting your personal information to us, you consent to the transfer of your personal information to any country and its use and disclosure in accordance with applicable U.S. federal and state law, and with this Privacy Policy. We may update our Privacy Policy from time to time. Your continued use of our website indicates your acceptance of any changed terms.

By using our website, you confirm that you have read and agree to be bound by this Privacy Policy.

I. INFORMATION WE COLLECT AND HOW IT IS USED

We provide a website to share information about the products and services we offer. We collect and use information that may or can be used to contact or distinguish you as an individual when you interact with us, when you use our products and services, and when you visit our website.

We may collect data that you voluntarily submit to use through our website.

We may collect information about you from publicly available sources, third parties, and directly from you through your interactions with us.

We may automatically collect information about your device and interactions with our website, including, but not limited to, the features you use or pages you visit, your internet service provider, and your IP address. We may use service providers to collect this information via cookies, web beacons and other similar technology. This data helps us improve your experience. Some web browsers incorporate a “Do Not Track” feature that signals to websites that a user does not want to have his or her online activity tracked. We do not respond to such signals.

We may collect your name, contact details such as email, mailing and/or home address, phone numbers, or other information that identifies you personally (“PII”) necessary for the administration of our legitimate business purposes, or is required by law.



We use this information to deliver, provide and repair products or services; establish and maintain customer accounts and billing records; contact you about our products and services; and direct offers to you. We retain your PII for no longer than is necessary for the purposes for which is has been collected, or as is required by law. By providing your PII, you agree that, where is permitted by law, we may use your information for these purposes.

II. WHEN WE DISCLOSE YOUR PERSONAL INFORMATION

We may share information with our partners, vendors and third-party service providers for business purposes and when necessary for them to perform work on our behalf. These parties include, but are not limited to, our affiliates, information technology service providers and related infrastructure, payment processors, and fulfillment and delivery providers. We may also disclose your PII for other reasons, including to credit agencies, law enforcement, for the purpose of litigation, or in compliance with applicable law. KORSCH America does not sell, license or share information that individually identifies our customers with others outside of KORSCH America who are not doing work on KORSCH America's behalf without your consent, except as required by law.

III. YOUR CHOICES AND RIGHTS

You have choices and rights regarding your PII.

E-Mail: KORSCH America will only send you general information via email. If you decide that you no longer wish to receive these e-mails, you have the right to unsubscribe by using "unsubscribe" links in such e-mails, or by contacting us at Sales@korschamerica.com.

Cookies: When you visit some websites, their web servers generate pieces of information known as cookies. Cookies are small files that web servers place on a user's hard drive that helps a website or service. Some cookies collect personal information to recognize your computer in the future.

KORSCH America may use cookies to improve our on-line services to you. You can disable cookies by adjusting the setting on your web browser. If you do not accept cookies, please be advised that certain elements of the website may not function completely or correctly.

Access/Correct: You have the right to access the information collected and stored about you. You can e-mail Sales@korschamerica.com to understand, update, manage, or request the removal of information we have about you, and to learn with whom such information may have been shared.

Please be advised that some of these rights are limited by applicable information protection laws, and we may collect, retain, or process information about you in order to comply with our legal



obligations. We may require you to provide additional information before we can comply with a request made by you.

IV. THIRD-PARTY WEBSITES AND APPLICATIONS

KORSCH America uses social media websites and other kinds of third-party websites. KORSCH America uses social media websites to interact with customers and engage in public advertising. Social media websites are used to publicize corporate events, and engage with members of the public.

KORSCH America uses surveys to collect opinions and feedback from customers. The surveys are available only to managers and other designated staff who require this information to perform their duties.

Our website contains links to private organizations and some commercial entities. These websites are not within our control and may not follow the same privacy, security, or accessibility policies. We are not responsible for the privacy practices of operators of other websites. Once you link to another site, you are subject to the policies of that site.

V. SECURITY

KORSCH America takes the security of PII very seriously. We take precautions to maintain the security, confidentiality, and integrity of the information we collect. Such measures include access controls designed to limit access to the information to the extent necessary to accomplish our mission. We also employ various security technologies to protect the information stored on our systems. We routinely test our security measures to ensure that they remain operational and effective. Unfortunately, no system can be guaranteed to be 100% secure and you should always take appropriate measures to protect your PII, including ensure that you have up-to-date antivirus software.

VI. CHILDREN'S PRIVACY

We recognize the importance of protecting the privacy of children. Our websites are neither intended for children nor are they designed to attract child users. Our website and our services are intended for users over the age of eighteen (18). We do not knowingly collect any PII from children under the age eighteen (18). When a user discloses PII, the user is representing to use that he or she is at least eighteen (18) years of age. If we learn a user under the age eighteen (18) volunteered PII, we will delete such information from our active databases.

VII. UPDATES

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This Privacy Policy may be updated from time to time. Any changes will be effective immediately upon posting of the revised privacy policy. We encourage you to review this Privacy Policy each time you visit our website.

VIII. CONTACT INFORMATION

We welcome feedback if you have any questions regarding our privacy policy or the use of your information. For additional information about our Privacy Policy, please contact us at Sales@korschamerica.com.