



## KORSCH America

### Return and Refund policy

KORSCH America will accept returns within 30 days from the original ship date. All returns must be approved with a Return Authorization Number. The Return Authorization Number must be marked clearly on the returned carton.

All the products must be returned in new condition and must contain all components. In the event that there is any return shipping damage, or any components are missing, the return will be invalid and the original purchase price is due to KORSCH.

A 25% restocking fee maybe subtracted from the original cost and a company credit for the difference will be issued. Shipping costs are not refundable.

Returns will not be accepted on items that are Special order items.

New and Used Equipment order cancelation or return is not covered by this policy. See equipment proposals and quotes for cancelation terms.